

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, DC 20549

FORM 10-KSB



ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES ACT OF 1934

For the fiscal year ended March 31, 2003



**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934**

For the transition period from _____ to _____.

Commission file number: 0-26680

NICHOLAS FINANCIAL, INC.

(Name of Small Business Issuer in its Charter)

British Columbia, Canada
(State or Other Jurisdiction of
Incorporation or Organization)

8736-3354
(I.R.S. Employer
Identification No.)

Nicholas Financial, Inc.
2454 McMullen Booth Road, Building C
Clearwater, Florida 33759
(Address of Principal Executive Offices) (Zip Code)

Issuer's Telephone Number, Including Area Code:
(727) 726-0763

Securities registered under Section 12(b) of the Exchange Act: None

Securities registered under Section 12(g) of the Exchange Act:
Common Stock, \$0.01 Par Value

Check whether the issuer (1) filed all reports required to be filed by Section 13 or 15(d) of the Exchange Act during the past 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Check if disclosure of delinquent filers pursuant to Item 405 of Regulation S-B is not contained in this form, and no disclosure will be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-KSB or any amendment to this Form 10-KSB.

The issuer's revenues for its most recent fiscal year ended March 31, 2003 were \$22,376,875.
As of May 30, 2003, 5,006,021 shares of the Registrant's Common Stock, \$0.01 par value, were outstanding, and the aggregate market value of the shares held by non-affiliates was approximately \$16,635,000.

DOCUMENTS INCORPORATED BY REFERENCE:

Portions of the issuer's definitive Proxy Statement for the Annual Meeting of Stockholders currently scheduled to be held on August 6, 2003, expected to be filed with the Commission pursuant to Regulation 14A on or about July 9, 2003, are incorporated by reference in Part III of this Annual Report on Form 10-KSB.

Transitional Small Business Disclosure Format (check one): Yes No

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NICHOLAS FINANCIAL, INC.
FORM 10-KSB ANNUAL REPORT

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Forward-Looking Information

This report on Form 10-KSB contains various forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 and information that is based on management's beliefs and assumptions, as well as information currently available to management. When used in this document, the words "anticipate," "estimate," "expect," and similar expressions are intended to identify forward-looking statements. Although Nicholas Financial, Inc., including its subsidiaries ("the Company"), believes that the expectations reflected in such forward-looking statements are reasonable, it can give no assurance that such expectations will prove to be correct. Such statements are subject to certain risks, uncertainties and assumptions. Should one or more of these risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual results may vary materially from those anticipated, estimated or expected. Among the key factors that may cause actual results to differ materially from those projected in forward-looking statements include fluctuations in the economy, the degree and nature of competition, fluctuations in interest rates, demand for consumer financing in the markets served by the Company, the Company's products and services, increases in the default rates experienced on retail installment sales Contracts, regulatory changes in the Company's existing and future markets, and the Company's ability to expand its business, including its ability to identify and complete acquisitions and integrate the operations of acquired businesses, to recruit and retain qualified employees, to expand into new markets and to maintain profit margins in the face of increased pricing competition. All forward-looking statements included in this report are based on information available to the Company on the date hereof, and the Company assumes no obligation to update any such forward-looking statement. Prospective investors should also consult the risk factors described from time to time in the Company's reports on Forms 10-QSB, 8-K and 10-KSB and annual reports to shareholders.

PART I

Item 1. Description of Business

General

Nicholas Financial, Inc. ("Nicholas Financial-Canada") is a Canadian holding company incorporated under the laws of British Columbia in 1986. The business activities of Nicholas Financial-Canada are conducted through its two wholly-owned subsidiaries formed pursuant to the laws of the State of Florida, Nicholas Financial, Inc. ("Nicholas Financial") and Nicholas Data Services, Inc., ("NDS"). Nicholas Financial is a specialized consumer finance company engaged primarily in acquiring and servicing installment sales Contracts ("Contracts") for purchases of new and used automobiles and light trucks. To a lesser extent, Nicholas Financial also makes direct consumer loans and sells consumer-finance related products ("Insurance Products"). NDS is engaged in designing, developing, marketing and supporting industry specific computer application software for small businesses located primarily in the Southeast United States. Nicholas Financial's financing activities accounted for approximately 99% and 98% of consolidated revenues for each of the fiscal years ended March 31, 2003 and 2002. NDS's activities accounted for approximately 1% and 2% of such revenues during the same periods.

Nicholas Financial-Canada, Nicholas Financial and NDS are hereafter collectively referred to as the "Company". Unless otherwise specified, all financial information herein is designated in United States currency.

The Company's principal executive offices are located at 2454 McMullen Booth Road, Building C, Clearwater Florida 33759, and its telephone number is (727) 726-0763.

Automobile Finance Business – Indirect Loans

The Company is engaged in the business of providing financing programs, primarily on behalf of purchasers of new and used cars and light trucks who meet the Company's credit standards, but who do not meet the credit standards of traditional lenders, such as banks and credit unions, because of the age of the vehicle being financed and/or the customer's job instability or credit history. Unlike traditional lenders, which look primarily to the credit history of the borrower in making lending decisions and typically finance new automobiles, the Company is willing to purchase installment sales Contracts for purchases made by borrowers who do not have a good credit history and for older model and high mileage automobiles. In making decisions regarding the purchase of a particular installment sales Contract the Company considers the following factors related to the borrower: place and length of residence, current and prior job status, history in making installment payments for automobiles, current income and credit history. In addition, the Company examines its prior experience with Contracts purchased from the dealer from which the Company is purchasing the Contract, and the value of the automobile in relation to the purchase price and the term of the installment sales Contract.

The Company's automobile finance programs are currently conducted in Florida, Georgia, North Carolina, South Carolina, Ohio and Michigan only under the name Nicholas Financial, Inc. The Company currently operates fifteen branch offices in Florida, three branch offices in Georgia, three branch offices in North Carolina, one branch in South Carolina, and five branches in Ohio. As of March 31, 2003 the Company had non-exclusive agreements with approximately 750 dealers for the purchase of individual retail installment sales Contracts that meet the Company's financing criteria. The dealer agreements require the dealer to originate Contracts in accordance with the Company's guidelines. Once a Contract is purchased by the Company the dealer is no longer involved in the relationship between the Company and the borrower, other than through the existence of limited representation and warranties of the dealer.

The obligors under the Contracts typically make down payments, in the form of cash or trade-in, ranging from 5% to 20% of the sale price of the vehicle financed. The balance of the purchase price of the vehicle plus taxes, title fees and, if applicable, premiums for extended service Contracts, accident and health insurance and/or credit life insurance, are generally financed over a period of 12 to 66 months. Accident and health insurance coverage enables the borrower to make required payments under the Contract in the event the borrower becomes unable to work because of illness or accident and credit life insurance pays the borrower's obligations under the Contract upon his or her death.

The Company purchases Contracts from the automobile dealer at a negotiated price that is less than the original principal amount being financed (the discount) by the purchaser of the automobile. The amount of the discount depends upon factors such as the age and value of the automobile and the creditworthiness of the purchaser. In certain markets, competition determines the discount that the Company can charge. Historically, the Contracts purchased by the Company have been purchased at discounts that range from 1% to 15% of the original principal amount of the Contract. In addition to the discount, the Company charges the dealer a processing fee of \$75 per Contract purchased. As of March 31, 2003, the Company's loan portfolio consists exclusively of Contracts purchased without recourse to the dealer. Although all the Contracts in the Company's loan portfolio were acquired without recourse, the dealer remains liable to the Company for liabilities arising from certain representations and warranties made by the dealer with respect to compliance with applicable federal and state laws and valid title to the vehicle.

The Company purchases a Contract only after the dealer and the Company arrive at a negotiated price for the Contract and the dealer has provided the Company with the requisite proof that the vehicle is properly titled, that the Company has a perfected first priority lien on the financed vehicle, that the customer has obtained the required collision insurance naming the Company as loss payee and that the installment sales Contract has been fully and accurately completed and validly executed. Once the Company has received and approved all required documents, it pays the dealer for the Contract and commences servicing the Contract.

The Company requires the owner of the vehicle to obtain and maintain collision insurance, naming the Company as the loss payee, with a deductible of not more than \$500. The Company does not offer collision insurance. Both the Company and the dealers offer purchasers of vehicles certain other "add on products". These products are offered by the dealer on behalf of the Company or by the automobile dealer on behalf of the dealership at the time of sale. They consist of a roadside assistance plan, extended warranty protection, gap insurance, credit life insurance, credit accident and health insurance and credit property insurance. If the purchaser so desires, the cost of these products may be included in the amount financed under the Contract. As of March 31, 2003 and 2002, approximately 33% and 19%, respectively, of the borrowers under Contracts in the Company's loan portfolio had elected to purchase such "add on products".

The following table sets forth certain information for each of the fiscal years ended March 31, 2003 and 2002 respectively, relating to the Company's automobile finance business:

Contract Procurement

The Company purchases Contracts in the states listed below. The amounts shown in the table below represent the total face value of Contracts acquired. The Company has fifteen branch locations in Florida and does not have plans for significant additional expansion in Florida. The Company has been expanding its Contract procurement in North Carolina, South Carolina, Ohio and Michigan. Please see "Future Expansion."

The Contracts purchased by the Company are predominately for used vehicles, less than 3% were new. The average model year collateralizing the portfolio as of March 31, 2003 and 2002 was a 1999 and 1998 vehicle, respectively. Contracts purchased and originated are shown at face value.

| <u>State</u> | <u>Maximum allowable interest rate (1)</u> | <u>Fiscal years ended March 31,</u> | |
|--------------|--|-------------------------------------|---------------------|
| | | <u>2003</u> | <u>2002</u> |
| FL | 30% | \$37,230,822 | \$39,591,216 |
| GA | 29% | 7,880,717 | 7,088,402 |
| NC | 29% | 7,618,287 | 6,911,208 |
| SC | 29% | 2,788,167 | 1,213,691 |
| OH | 25% | 8,484,637 | 1,766,272 |
| VA | 29% | 134,636 | 365,079 |
| MI | 25% | 291,994 | - |
| <u>Total</u> | | <u>\$64,429,260</u> | <u>\$56,935,868</u> |

- (1) The allowable maximum interest rates by State is subject to change and are governed by the individual states the Company conducts business in.

| <u>Contracts</u> | <u>Fiscal year ended March 31,</u> | |
|----------------------------|------------------------------------|--------------|
| | <u>2003</u> | <u>2002</u> |
| Purchases | \$64,429,260 | \$56,935,868 |
| Weighted APR | 24.22% | 24.57% |
| Average Discount | 8.91% | 8.66% |
| Average Term (months) | 43 | 41 |
| Average Loan | \$8,102 | \$8,230 |
| <u>Number of Contracts</u> | <u>7,952</u> | <u>6,918</u> |

Direct Loans

The Company is licensed to originate direct consumer loans in Florida, Georgia and North Carolina. Direct loans are loans originated directly between the Company and the consumer. These loans are typically for amounts ranging from \$1,000 - \$6,000 and are generally secured by a lien or by household goods. The majority of direct loans are originated with current or former borrowers under the Company's automobile financing program. The typical direct loan has significantly better credit risk due to the historical payment history with the Company. The Company does not have a direct consumer loan license in Ohio, South Carolina or Michigan. Typically, the Company allows for a seasoning process to occur in a new market prior to determining whether to pursue a direct loan license there. The Company expects to make a decision in the coming fiscal year on whether or not to pursue a direct loan license for Ohio. The Company does not expect to pursue a direct loan license in any other states during the next fiscal year. The size of the loan and maximum interest rate that can be charged varies from state to state in which the Company does possess a direct loan license. The average loan made to date by the Company had an initial principal balance of approximately \$3,000. The Company does not expect the average loan size to increase significantly within the foreseeable future. The Company offers loans primarily to borrowers under the Contracts previously purchased by the Company. In deciding whether or not to make a loan, the Company considers the individual's credit history, job stability, income and impressions created during a personal interview with a Company loan officer. Additionally, because approximately 90% of the direct consumer loans made by the Company to date have been made to borrowers under Contracts previously purchased by the Company, the payment history of the borrower under the Contract is a significant factor in making the loan decision. The direct consumer loan program was implemented in April 1995 and currently accounts for less than 5% of total annual revenue for the Company. As of March 31, 2003, loans made by the Company pursuant to its direct consumer loan program constituted approximately 3% of the aggregate principal amount of the Company's loan portfolio.

In connection with its direct consumer loan program, the Company also offers health and accident insurance coverage and credit life insurance to borrowers. Borrowers in approximately 79% of the 1,424 direct consumer loan transactions outstanding as of March 31, 2003 had elected to purchase insurance coverage offered by the Company. The cost of this insurance is included in the amount financed by the borrower.

The following table sets forth certain information for each of the fiscal years ended March 31, 2003 and 2002 respectively, relating to the Company's direct consumer loan business:

| <u>Direct loan originations</u> | Fiscal year ended | |
|--|--------------------------|--------------|
| | March 31, | |
| | 2003 | 2002 |
| Originations | \$3,647,074 | \$4,100,181 |
| Weighted APR | 26.29% | 26.00% |
| Average Term (months) | 27 | 29 |
| Average Loan | \$2,965 | \$3,203 |
| <u>Number of Contracts</u> | 1,230 | 1,280 |

Financing Sources

The Company finances the acquisition of Contracts with retained earnings, cash flow from operations, loans from investors, insiders, and a revolving line of credit with Bank of America. In June 2002, the Company extended the maturity date with Bank of America until November 30, 2004.

The Bank of America line of credit is secured by all assets of the Company. The interest rate payable by the Company on funds drawn under the line of credit is based on either the current prime rate plus 25 basis points as published by Bank of America or several Libor pricing options. In addition to interest, the Company also pays a monthly fee to Bank of America equal to .25% of the amount available under the line of credit that has not been drawn upon. As of March 31, 2003, the Company had drawn approximately \$60 million under the line of credit.

Underwriting Guidelines

The Company's typical customer is 30 years old, has a monthly gross income of \$1,700 and a credit history that fails to meet the lending standards of most banks and credit unions. Among the credit problems experienced by the Company's customers that resulted in a poor credit history are: unpaid revolving credit card obligations; unpaid medical bills; unpaid student loans; prior bankruptcy; and evictions for nonpayment of rent. The Company believes that its customer profile is similar to that of its direct competitors.

Prior to its approval of the purchase of a Contract, the Company is provided with a standardized credit application completed by the consumer which contains information relating to the consumer's background, employment, and credit history. The Company also obtains credit reports from Equifax, TRW or TransUnion which are independent reporting services. The Company verifies the consumer's employment history, income and residence. In most cases, consumers are interviewed by telephone by a Company application processor.

The Company has established internal buying guidelines to be used by its Branch Managers and underwriters when purchasing Contracts. Any Contract that does not meet these guidelines must be approved by the senior management of the Company. The Company currently has District Managers charged with managing the specific branches in a defined geographic area. In addition to a variety of administrative duties, the District Managers are responsible for monitoring their assigned branch's compliance with the Company's underwriting standards.

The Company continues to utilize its Loss Recovery Department ("LRD") to perform on-site audits of branch compliance with Company buying guidelines. LRD audits Company branches on a schedule that is variable depending on the size of the branch, length of time a branch has been open, current tenure of the branch manager, previous branch audit score and current and historical branch profitability. LRD reports directly to the Accounting and Administrative Management of the Company. The Company believes that an independent review and audit of its branches that is not tied to the sales function of the Company is imperative in order to assure the information obtained is impartial.

The Company uses essentially the same criteria in analyzing a direct consumer loan as it does in analyzing the purchase of a Contract. Lending decisions regarding direct consumer loans are made based upon a review of the customer's loan application, credit history, job stability, income, in-person interviews with a Company loan officer and the value of the collateral offered by the borrower to secure the loan. To date, since approximately 90% of the Company's direct loans have been made to individuals whose automobiles have been financed by the Company, the customer's payment history under the automobile installment sale agreement is a significant factor in the lending decision. The decision process with respect to the purchase of Contracts is similar, although the customer's prior payment history with automobile loans is weighted more heavily in the decision making process and the collateral value of the automobile being financed is considered.

After reviewing the information included in the loan application and taking the other factors into account, Company representatives categorize the borrower using internally developed credit classifications of "A", indicating higher creditworthiness, through "D", indicating lower creditworthiness. In the absence of other factors, such as a favorable payment history on a Contract held by the Company, the Company generally makes direct consumer loans only to individuals rated in categories "B" or higher. Contracts are financed for individuals who fall within all four acceptable rating categories utilized, "A" through "D".

Usually borrowers who fall within the two highest categories are purchasing a two to four year old, low mileage used automobile from the inventory of a new car or franchise dealer while borrowers in the two lowest categories are purchasing an older, high mileage automobile from an independent used automobile dealer.

Upon credit approval of the customer and the receipt of all required title and insurance documentation, the Company pays the dealer for the Contract. The Company typically purchases the Contract for a price that approximates the wholesale value of the automobile being financed. The amount the Company is willing to pay a dealer for a particular Contract depends upon the credit rating of the customer. The Company will pay more (e.g. purchase the Contract at a smaller discount from the original principal amount) for Contracts as the credit risk of the customer improves. The discounts from the initial principal amount of Contracts purchased by the Company range from 1% to 15% and have averaged approximately 9% during the last two fiscal years.

Servicing and Monitoring of Contracts

The Company requires all customers to obtain and maintain collision insurance covering damage to the vehicle. Failure to maintain insurance constitutes a default under the Contract and the Company may at its discretion repossess the vehicle. To reduce potential loss due to insurance lapse, the Company has the legal and Contractual right to force place its own collateral protection insurance policy which covers loss due to physical damage to vehicles not covered by collision insurance.

The Company's Management Information Services personnel maintain a number of reports to monitor compliance by borrowers with their obligations under Contracts and direct loans made by the Company. These reports may be accessed on a real-time basis throughout the Company by management personnel, including Branch Managers and staff, at computer terminals located in the main office and each branch office. The reports include: delinquency aging reports, insurance due reports, customer promises reports, vehicle information reports, purchase reports, dealer analysis reports, static pool reports, and repossession reports.

A delinquency report is an aging report that provides basic information regarding each account and indicates accounts that are past due. The report includes information such as the account number, address of the borrower, home and work phone numbers of the borrower, original term of the Contract, number of remaining payments, outstanding balance, due dates, date of last payment, number of days past due, scheduled payment amount, amount of last payment, total past due, and special payment arrangements or agreements.

Accounts that are less than 120 days matured are included on the delinquency report on the first day that the Contract is contractually past due. After an account has matured more than 120 days, it is not included on the delinquency report until it is 11 days past due. Once an account becomes 30 days past due, repossession proceedings are implemented unless the borrower provides the Company with an acceptable explanation for the delinquency and displays a willingness, an ability to make the payment, and an agreed upon plan to return the account to current status. When an account is 60 days past due, the Company ceases recognition of income on the Contract and repossession proceedings are initiated. At 120 days delinquent, if the vehicle has not yet been repossessed, the account is written off. Once a vehicle has been repossessed, the related loan balance no longer appears on the delinquency report. It instead appears on the Company's repossession report and is sold, either at auction or to an automobile dealer.

When an account becomes delinquent, the Company immediately contacts the borrower to determine the reason for the delinquency and to determine if arrangements for payment can appropriately be made. Once payment arrangements acceptable to the Company have been made, the information is entered in its database and is used to generate a "Promises Report", which is utilized by the collection staff for account follow up.

The Company generates an insurance report to monitor compliance with the insurance obligations imposed upon borrowers. This report includes the account number, name and address of the borrower, information regarding the insurance carrier, summarizes the insurance coverage, identifies the expiration date of the policy, and provides basic information regarding payment dates and the term of the Contract. This report assists the Company in identifying borrowers whose insurance policy is up for renewal or in jeopardy of being canceled. The Company sends written notices to, and makes direct contact with, borrowers whose insurance policies are about to lapse or be canceled. If the borrower fails to provide proof of coverage within 30 days of notice, the Company has the option of purchasing insurance and adding the cost and applicable finance charges to the balance of the Contract.

The Company prepares a repossession report that provides information regarding repossessed vehicles and aids the Company in disposing of repossessed vehicles. In addition to information regarding the borrower, this report provides information regarding the date of repossession, date the vehicle was sold, number of days it was held in inventory prior to sale, year and make and model of the vehicle, mileage, payoff amount on the Contract, NADA book value, Black Book value, suggested sale price, location of the vehicle, original dealer, and notes other information that may be helpful to the Company such as the condition of the vehicle.

The Company also prepares a dealer analysis report that provides information regarding each dealer from which it purchases Contracts. This report allows the Company to analyze the volume of business done with each dealer and the terms on which it purchased Contracts from the dealer.

The Company's policy is to aggressively pursue legal remedies to collect deficiencies from customers. Delinquency notices are sent to customers and verbal requests for payment are made beginning when an account becomes 11 days delinquent. When an account becomes 30 days delinquent and the borrower has not made payment arrangements acceptable to the Company or has failed to respond to the requests for payment, a repossession request form is prepared by the responsible branch office employee for approval by the branch manager for the vicinity in which the borrower lives. Once the repossession request has been approved, first by the Branch Manager and secondly by their District Manager, it must then be approved by a corporate officer. The repossession request is delivered to a secure location specified by the Company where it is held. The Company maintains relationships with several licensed repossession firms which repossess vehicles for fees that range from \$150 to \$350 for each vehicle repossessed. As required by Florida, Georgia, North Carolina, South Carolina and Ohio law, the customer is notified by certified letter the vehicle has been repossessed and to regain the vehicle they must make arrangements satisfactory to the Company and pay the amount owed under the Contract within ten days after delivery of the letter. The minimum requirement for return of the vehicle is payment of all past due amounts under the Contract and all expenses associated with the repossession incurred by the Company. If satisfactory arrangements for return of the vehicle are not made within the statutory period, the Company then sends title to the vehicle to the state title transfer department, which then registers the vehicle in the name of the Company. The Company then either sells the vehicle to a dealer or has it transported to an automobile auction for sale. On average, approximately 30 days lapse between the time the Company takes possession of a vehicle and the time it is sold by a dealer or at auction. When the Company determines that there is a reasonable likelihood of recovering part or all of any deficiency against the borrower under the Contract, it pursues legal remedies available to it including lawsuits, judgement liens and wage garnishments. Historically, the Company has recovered approximately 10-15% of deficiencies from such borrowers. Proceeds from the disposition of the vehicles are not included in the percentage range shown above.

Marketing and Advertising

The Company's Contract marketing efforts are directed toward automobile dealers. The Company attempts to meet dealers' needs by offering highly-responsive, cost-competitive and service-oriented financing programs. The Company relies on its District and Branch Managers to solicit agreements for the purchase of Contracts with automobile dealers located within a 25-mile radius of each branch office. The Branch Manager provides dealers with information regarding the Company and the general terms upon which the Company is willing to purchase Contracts. The Company presently has no plans to implement any other forms of advertising for the purchase of Contracts such as radio or newspaper advertisements.

Currently, the primary method utilized by the Company in soliciting borrowers under its direct consumer loan program is through direct mailings followed by telephone calls to individuals who have a good credit history with the Company in connection with Contracts purchased by the Company. The Company to some extent uses direct mail marketing to those customers who meet the criteria for a consumer loan.

The Industry

The non-prime automobile finance market is highly fragmented and historically has been serviced by a variety of financial entities, including captive finance subsidiaries of major automobile manufactures, banks, independent finance companies, and small loan companies. Many of these financial entities do not consistently provide financing to this market. Although prime borrowers represent a large segment of the automobile financing market, there are many potential purchasers of automobiles who do not qualify as prime borrowers. Purchasers considered by the Company to be non-prime borrowers are generally unable to obtain credit from traditional sources of automobile financing. The Company believes that, because these potential purchasers represent a substantial market, there is a demand by automobile dealers with respect to financing for non-prime borrowers that has not been effectively served by traditional automobile financing sources.

Computerized Information System

The Company's utilizes integrated computer systems developed by NDS to enhance its ability to respond to customer inquiries and to monitor the performance of its indirect and direct loan portfolio and the performance of individual borrowers under Contracts. All personnel are provided with instant, simultaneous access to information from a single shared database. The Company has created specialized programs to automate the tracking of loans from inception. The capacity of the networking system includes the Company's branch office locations. See the discussion above under the caption "*Servicing and Monitoring of Contracts*" for a summary of the different reports prepared by the Company.

Strategy

The Company's principal business strategy is to continue its growth and to increase its profitability through greater penetration in its current markets, controlled geographic expansion into new markets and selective portfolio acquisitions. As of the date of this report, the Company has no commitments or agreements in principle with respect to any portfolio acquisitions. The Company also intends to continue its expansion through the increased origination of additional direct consumer loans. The Company is currently expanding its automobile financing program in the States of Michigan and South Carolina. The Company has targeted certain geographic locations within these states where it believes there is a sufficient market for its automobile financing program. The Company is currently purchasing Contracts utilizing employees who reside in these states. These employees are developing their respective markets and the Company has created a Central Buying Office in its Corporate Headquarters to purchase, process and service these Contracts. The Company's strategy is to monitor these new markets and ultimately decide where and when to open actual branch locations. No assurances can be given, however, that any further such expansion will occur. The Company is also analyzing other markets in states the Company does not currently operate in, however, no assurances can be given that any expansion will occur in these new markets.

Competition

The consumer finance industry is fragmented and highly competitive. There are numerous financial service companies that provide consumer credit in the markets served by the Company including banks, other consumer finance companies, and captive finance companies owned by automobile manufacturers and retailers. Many of these companies have significantly greater resources than the Company. The Company does not believe that increased competition for the purchase of Contracts will cause a reduction in the interest rate payable by the purchaser of the automobile. However, increased competition for the purchase of Contracts will enable automobile dealers to shop for the best price, thereby giving rise to an erosion in the discount from the initial principal amount at which the Company would be willing to purchase Contracts.

The Company's target market consists of persons who are generally unable to obtain traditional used car financing because of their credit history, the vehicle's mileage or age. The Company has been able to expand its automobile finance business in the non-prime credit market by offering to purchase Contracts on terms that are competitive with those of other companies which purchase automobile receivables in that market segment. Because of the daily contact that many of its employees have with automobile dealers located throughout the market areas served by it, the Company is generally aware of the terms upon which its competitors are offering to purchase Contracts. The Company's policy is to modify its terms if necessary to remain competitive. The Company will not sacrifice credit quality, its purchasing criteria or prudent business practices in order to meet the competition or be driven by unrealizable growth expectations. The Company expects to analyze new lending programs and marketing methods which may be implemented with the objective of increasing profits and or its market share, including the possibility of offering to purchase portfolios of seasoned Contracts from dealers in bulk transactions from \$100,000 to \$10,000,000.

The Company's ability to compete effectively with other companies offering similar financing arrangements depends upon maintaining close business relationships with dealers of new and used vehicles. No single dealer out of the approximately 750 dealers that the Company has Contractual relationships with accounted for over 3% of its business volume for either of the fiscal years ended March 31, 2003 or 2002.

Regulation

The Company's financing operations are subject to regulation, supervision and licensing under various federal, state and local statutes and ordinances. Additionally, the procedures that must be followed by the Company in connection with the repossession of vehicles securing Contracts are regulated by each of the states in which the Company does business. To date, the Company's operations have been conducted exclusively in the states of Florida, Georgia, North Carolina, South Carolina, Ohio and Michigan. Accordingly, the laws of such states as well as applicable federal laws, govern the Company's operations. Compliance with existing laws and regulations applicable to the Company has not had a material adverse effect on the Company's operations to date. Management believes that it maintains all requisite licenses and permits and is in material compliance with all applicable local, state and federal regulations.

The Company maintains a Retail Installment Seller's License and a Sales Finance Company License with the Florida Department of Banking and Finance, the Georgia Secretary of State (Business Services & Regulation), the North Carolina Secretary of State, the South Carolina Secretary of State, the Ohio Secretary of State and the Michigan Department of Revenue. Pursuant to regulations of the State of Florida governing the Company's financing business activities, the Department of Banking and Finance conducts an on site audit of each of the Company's Florida branches periodically to monitor compliance with the applicable regulations. The regulations govern, among other matters, licensure requirements, requirements for maintenance of proper records, payment of required fees to the States of Florida, Georgia, North Carolina, South Carolina, Ohio and Michigan, maximum interest rates that may be charged on loans to finance used vehicles and proper disclosure to customers regarding financing terms.

Employees

The Company's executive management and various support functions are centralized at the Company's Corporate Headquarters in Clearwater, Florida. As of March 31, 2003 the Company employed a total of 133 persons, five of whom work for NDS and 128 of whom work for Nicholas Financial. The Company provides paid holidays, vacation, sick time, jury time, health and life insurance, long-term disability insurance, dental insurance and a retirement plan that includes a Company matching formula on employee contributions as well as a Company profit sharing contribution for all qualified employees. No employees are covered by a collective bargaining agreement and the Company believes it has good relations with its employees.

Item 2. Description of Properties

The Company leases its Headquarters and branch office facilities. Its Headquarters, located at 2454 McMullen Booth Road, Building C in Clearwater, Florida, consist of approximately 9,959 square feet. The Company occupies the space pursuant to a lease that commenced on January 1, 2000 and was amended on November 25, 2002. The amended lease expires in January 2008.

Each of the Company's 27 branch offices located in Florida, Georgia, North Carolina, South Carolina and Ohio consists of approximately 1,200 square feet. These offices are located in office parks, shopping centers or strip malls and are occupied pursuant to leases with an initial term of from two to five years at annual rates ranging from approximately \$8.00 to \$16.00 per square foot. The Company believes that these facilities and additional or alternate space available to it are adequate to meet its needs for the foreseeable future.

Item 3. Legal Proceedings

The Company is not a party to any pending legal proceedings other than ordinary routine litigation incidental to its business, none of which, in the opinion of management, will have a material adverse effect on the Company's business, financial position or results of operations.

Item 4. Submission of Matters to a Vote of Security Holders

No matters were submitted to a vote of security holders during the quarter ended March 31, 2003.

PART II

Item 5. Market for Common Equity and Related Stockholder Matters

Since December 23, 1997, the Company's Common Stock has traded on the NASDAQ SmallCap System. Effective May 5, 1999, the Company's trading symbol changed from "NICKF" to "NICK". Share information with respect to the Common Stock is set forth in the table included below.

As of March 31, 2003, there were approximately 500 holders of record of the Company's Common Stock. Holders of Common Stock are entitled to receive dividends if and when declared by the Board of Directors out of funds legally available therefore. To date, it has been the Company's policy to retain earnings to finance the growth of its business. Accordingly, the Company has not declared or paid any cash dividends since its inception and does not anticipate declaring or paying any cash dividends in the foreseeable future. Any dividends on the Common Stock will be at the sole discretion of the Board of Directors and will depend upon the Company's profitability, capital requirements, requirements of the Company's lenders, statutory restrictions and other factors deemed relevant by the Company's Board of Directors. The Company's line of credit prohibits the payment of dividends without written approval from the Company's consortium of lenders.

The following table reflects the high and low sale prices for the Company's Common Stock for each of the periods indicated as reported by the NASDAQ Stock Market.

Price Range of Common Stock:

| | High | Low |
|---|-------------|------------|
| Fiscal Year ended March 31, 2003 | | |
| First Quarter | \$6.09 | \$3.95 |
| Second Quarter..... | 5.34 | 4.01 |
| Third Quarter..... | 4.34 | 3.85 |
| Fourth Quarter..... | 4.08 | 3.72 |
| | High | Low |
| Fiscal Year ended March 31, 2002 | | |
| First Quarter | \$3.75 | \$2.40 |
| Second Quarter..... | 5.50 | 3.15 |
| Third Quarter..... | 4.75 | 3.54 |
| Fourth Quarter..... | 4.50 | 3.65 |

The information set forth in the second paragraph (and accompanying table) under the caption "Item 11. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters" of this Annual Report on Form 10-KSB is incorporated herein by reference.

Critical Accounting Policy

The Company's critical accounting policy relates to the allowance for losses on loans. It is based on management's opinion of an amount that is adequate to absorb losses in the existing portfolio. The allowance for credit losses is established through allocations of dealer discount and unearned income and a provision for loss based on management's evaluation of the risk inherent in the loan portfolio, the composition of the portfolio, specific impaired loans and current economic conditions. Such evaluation, which includes a review of all loans on which full collectibility may not be reasonably assured, considers among other matters, the estimated net realizable value or the fair value of the underlying collateral, economic conditions, historical loan loss experience, management's estimate of probable credit losses and other factors that warrant recognition in providing for an adequate credit loss allowance.

Item 6. Management's Discussion and Analysis of Financial Condition and Results of Operations

Overview

Consolidated net income increased in the fiscal year ended March 31, 2003 to \$4,281,394 or \$0.81 per diluted share from \$3,932,139 or \$0.75 per diluted share in the fiscal year ended March 31, 2002. Earnings for the year were favorably impacted by significant growth in the outstanding loan portfolio. The following table sets forth certain financial data:

| <u>Select Portfolio Information</u> | Year ended March 31 | |
|---|----------------------------|------------------|
| | 2003 | 2002 |
| Average Net Finance Receivables (1) | \$97,806,772 | \$84,388,641 |
| Average Indebtedness (2) | 57,335,767 | 50,907,525 |
| Total Finance Revenue (3) | 22,048,535 | 19,852,758 |
| Interest Expense | <u>3,936,042</u> | <u>3,898,400</u> |
| Net Finance Revenue | 18,112,493 | 15,954,358 |
| Weighted average Contractual rate (5) | 23.65% | 23.93% |
| Gross Portfolio Yield (4) | 22.54% | 23.53% |
| Average Cost of Borrowed Funds (2) | 6.86% | 7.66% |
| Provision for Credit Losses as a Percentage of Average Net Finance Receivables | 2.26% | 2.27% |
| Net Portfolio Yield (4) | 16.26% | 16.64% |
| Operating Expenses as a Percentage of Average Net Finance Receivables (6) | 9.16% | 9.09% |
| Pre-tax Yield as a Percentage of Average Net Finance Receivables (7) | 7.10% | 7.55% |
| Write-off to Liquidation (8) | 9.32% | 8.62% |
| <u>Net Charge-Off Percentage (9)</u> | <u>8.13%</u> | <u>7.63%</u> |

- (1) Average net finance receivables represents the average of net finance receivables throughout the period. Net finance receivables represents gross finance receivables less any unearned finance charges related to those receivables.
- (2) Average indebtedness represents the average outstanding borrowings under the Line of Credit and notes payable-related party. Average cost of borrowed funds represents interest expense as a percentage of average indebtedness.
- (3) Does not include revenue generated by the Company's software subsidiary "NDS". See page 17 for detail on NDS revenue for the year ended March 31, 2003 and 2002, respectively.
- (4) Gross portfolio yield represents total finance revenues as a percentage of average net finance receivables. Net portfolio yield represents net finance revenue income minus the provision for credit losses as a percentage of average net finance receivables.
- (5) Weighted average Contractual rate represents the weighted average Annual percentage rate (APR) of all Contracts in the portfolio during the period.
- (6) Does not include operating expenses of \$426,349 and \$466,775 associated with the Company's software subsidiary "NDS" for the year ended March 31, 2003 and 2002, respectively
- (7) Pre-tax yield represents net portfolio yield minus operating expenses as a percentage of interest earning assets
- (8) Liquidation is defined as beginning receivable balance plus current period purchases minus voids and refinances minus ending receivable balance.
- (9) Net charge-off percentage represents net charge-offs divided by average net finance receivables outstanding during the period.

Fiscal 2003 compared to Fiscal 2002

Interest Income and Loan Portfolio

Interest income on finance receivables, predominantly finance charge income, increased 11% to \$22.0 million in fiscal 2003 from \$19.9 million in fiscal 2002. The net finance receivable balance totaled \$86.2 million at March 31, 2003, an increase of 13% from \$76.1 million at March 31, 2002. The gross finance receivable balance increased 13% to \$136.7 million at March 31, 2003 from \$120.5 million at March 31, 2002. The primary reason interest revenue increased was the increase in the outstanding loan portfolio. The primary reason net finance receivables increased was the opening of five additional offices and the increased receivable base of several existing branch offices.

Computer Software Business

In fiscal 2003, the revenues of NDS were \$328,340 compared with fiscal 2002 revenues of \$365,367, a decrease of 10%. Operating loss for fiscal 2003 was \$(8,009) compared with an operating loss of \$(11,408) for fiscal 2002. The Company expects both operating revenues and income of NDS to remain relatively stable, although no assurances can be given in this regard.

Operating Expenses

Operating expenses excluding provision for credit losses and interest expense increased to \$9.4 million in fiscal 2003 from \$8.1 million in fiscal 2002. This increase of 15% was primarily attributable to the opening of five additional branch locations, increasing the number of employees in several existing branch locations and also increasing the number of corporate personnel. The Company increased its work force from 118 employees at the end of fiscal 2002 to 133 employees at the end of fiscal 2003.

Interest Expense

Interest expense was \$3.9 million in fiscal 2003 as compared to \$3.9 million in fiscal 2002. The reason interest expense did not increase even though there was an increase in average outstanding borrowings from \$50.9 million to \$57.3 million was due to a decrease in the average cost of borrowed funds. The average cost of borrowed funds decreased from 7.66% for fiscal 2002 to 6.86% for fiscal 2003.

Analysis of Credit Losses

Because of the nature of the borrowers under the Contracts and its direct consumer loan program, the Company considers the establishment of adequate reserves for credit losses to be imperative. The Company segregates its Contracts into pools for purposes of establishing reserves for losses. Each such pool consists of the loans purchased by a Company branch office during a three month period. The average pool consists of 68 Contracts with an aggregate initial principal amount of approximately \$550,937. As of March 31, 2003, the Company had 429 active pools.

The Company pools Contracts according to branch location because the branches purchase Contracts in different markets located in Florida, Georgia, North Carolina, South Carolina, Ohio and Michigan. All Contracts purchased by a branch during a fiscal quarter comprise a pool. This method of pooling by branch and quarter allows the Company to evaluate the different markets where the branches operate. The pools also allow the Company to evaluate the different levels of customer income, stability, credit history, and the types of vehicles purchased in each market.

Contracts are purchased from many different dealers and are all purchased on an individual Contract by Contract basis. Individual Contract pricing is determined by the automobile dealerships and is generally the lesser of State maximum interest rates or the maximum interest rate at which the customer will accept. In certain markets, competitive forces will drive down Contract rates from the maximum rate to a level where an individual competitor is willing to buy an individual Contract. The Company only buys Contracts on an individual basis and never purchases Contracts in batches.

Dealer discount represents the difference between the face value of an installment Contract and the amount of money the Company actually pays the dealer for the Contract. The discount negotiated by the Company is a function of the credit quality of the customer and the wholesale value of the vehicle. The automotive dealer accepts these terms by executing a dealer agreement with the Company. The entire amount of discount relates to credit quality, and is therefore considered to be part of the credit loss reserve. The Company utilizes a static pool approach to track portfolio performance. A static pool retains an amount equal to 100% of the discount into a reserve for credit losses. In situations where, at the date of purchase, the discount is determined to be insufficient to absorb all potential losses associated with the pool, a portion of future unearned income associated with that specific pool will be added to the reserves for credit losses until total reserves have reached the appropriate level. Subsequent to the purchase, if the reserve for credit losses is determined to be inadequate for a pool which is not fully liquidated, then a charge to income through the provision is used to reestablish adequate reserves. If a pool is fully liquidated and has any remaining reserves, the excess reserves are immediately recognized into income. For pools not fully liquidated, that are determined to have excess reserves, such excess amounts are accreted into income over the remaining life of the pool. Reserves accreted into income for the year ended March 31, 2003 were \$2,214,826 compared to \$2,923,505 for the year ended March 31, 2002. The reason for this decrease was an increase in the charge-off rate for the year ended March 31, 2003 to 9.32% from 8.62% for the year ended March 31, 2002.

The Company has definitive underwriting guidelines it utilizes to determine which Contracts to purchase. These guidelines are very specific and result in all loan purchases having common risk characteristics. The Company utilizes its District Managers to evaluate their respective branch locations for adherence to these underwriting guidelines. The Company also utilizes an internal audit department to assure adherence to its underwriting guidelines. The Company utilizes the branch model which allows for Contract purchasing to be done on the branch level. Each Branch Manager may interpret the guidelines differently and as a result the common risk characteristics will be the same on an individual branch level but not necessarily compared to another branch.

In analyzing a pool, the Company considers the performance of prior pools originated by the branch office, the performance of prior Contracts purchased from the dealers whose Contracts are included in the current pool, the credit rating of the borrowers under the Contracts in the pool, and current market and economic conditions. Each pool is analyzed monthly to determine if the loss reserves are adequate and adjustments are made if they are determined to be necessary.

The Company has experienced higher losses during the fiscal year ended March 31, 2003, although not to the extent management had anticipated. This resulted in more mature static pools having reserves in excess of estimates currently needed to liquidate these pools. The Company is in the process of accreting these excess reserves from these more mature pools over the remaining life of the pools. Static pools originated during the fiscal year ended March 31, 2003 have seen higher losses than their most recent predecessors, however, these specific pools still have adequate reserves even though the spread between reserve percentage and write-off percentage has tightened. The Company's overall reserve percentage has increased from 12.92% of gross receivables as of March 31, 2002 to 13.17% of gross receivables as of March 31, 2003.

The following table sets forth a reconciliation of the changes in dealer discount on Contracts.

| | Year ended March 31, | |
|--|-----------------------------|---------------------|
| | 2003 | 2002 |
| Balance at beginning of period | \$11,259,898 | \$10,306,699 |
| Discounts acquired on new volume | 10,534,472 | 9,384,892 |
| Losses absorbed | (8,401,071) | (6,536,368) |
| Recoveries | 1,068,556 | 886,451 |
| Reserves accreted | (2,067,766) | (2,781,776) |
| Balance at end of period | <u>\$12,394,089</u> | <u>\$11,259,898</u> |
| Dealer discount as a percent of gross Finance receivables | <u>9.37%</u> | <u>9.73%</u> |

The following table sets forth a reconciliation of the changes in the allowance for credit losses on Contracts.

| | Year ended March 31, | |
|--|-----------------------------|--------------------|
| | 2003 | 2002 |
| Balance at beginning of period | \$4,105,174 | \$3,145,470 |
| Current period provision | 1,911,855 | 1,728,786 |
| Losses absorbed | (588,348) | (769,082) |
| Balance at end of period | <u>\$5,428,681</u> | <u>\$4,105,174</u> |
| Allowance as a percent of gross Finance receivables | <u>4.10%</u> | <u>3.55%</u> |

The following table sets forth a reconciliation of the changes in the allowance for credit losses on Direct loans.

| | Year ended March 31, | |
|---|-----------------------------|-------------------------|
| | 2003 | 2002 |
| Balance at beginning of period | \$200,612 | \$319,545 |
| Current period provision | 302,004 | 184,132 |
| Losses absorbed | (208,802) | (177,012) |
| Recoveries | 29,372 | 15,676 |
| Reserves accreted | (147,060) | (141,729) |
| Balance at end of period | <u>\$176,126</u> | <u>\$200,612</u> |
| Reserves as a percent of gross Finance receivables | <u>4.04%</u> | <u>4.20%</u> |
| Total reserves at end of period | <u>\$17,998,896</u> | <u>\$15,565,684</u> |
| Reserves as a percent of gross Finance receivables | <u>13.17%</u> | <u>12.92%</u> |

The average dealer discount associated with new volume for the years ended March 31, 2003 and 2002 were 8.91% and 8.66%, respectively. The Company does not consider these changes to be material and such changes are not the result of any change in buying philosophy or competition.

The provision for credit losses increased for the year ended March 31, 2003 to \$2,213,859 compared to \$1,912,918 for the year ended March 31, 2002. This increase is primarily attributed to an increase in the Net Finance Receivable balance from \$76.1 million at March 31, 2002 to \$86.2 million at March 31, 2003. To a lesser extent, the provision for credit losses increased as a result of certain static pools reaching reserve levels below Company estimates to absorb future credit losses. In these instances, the Company increased reserves related to specific static pools through a direct charge to income through the provision.

The Company's losses as a percentage of liquidation increased from 8.62% for the fiscal year ended March 31, 2002 to 9.32% for the fiscal year ended March 31, 2003. The Company anticipates portfolio performance will deteriorate in the near term but will stabilize over the longer term, unless the overall economic conditions and unemployment rate continues to deteriorate from current levels. The Company does not believe there have been any significant changes in loan concentrations, terms or quality of Contracts purchased during the current fiscal year that would have contributed to the rise in losses. The delinquency percentage for Contracts more than thirty days past due for the fiscal year ended March 31, 2003 decreased to 2.20% from 2.32% for the fiscal year ended March 31, 2002. The delinquency percentage for direct loans more than thirty days past due for the fiscal year ended March 31, 2003 increased to 2.22% from 0.86% for the fiscal year ended March 31, 2002. The Company does not give significant consideration to short-term trends in delinquency when evaluating reserve levels. Delinquency percentages tend to be very volatile and often are not necessarily an indication of future losses. The Company utilizes a static pool approach to analyzing portfolio performance and looks at specific pool performance and recent trends as leading indicators to future performance of the portfolio.

Recoveries as a percentage of current year losses were 11.9% and 12.1% for the years ended March 31, 2003 and 2002, respectively. Recoveries as a percent of losses have been declining and as the Company continues to expand, it has become more difficult to implement the loss recovery model in geographic areas further away from the Company's corporate headquarters.

Reserves accreted into income for the year ended March 31, 2003 and 2002 were \$2,214,826 and \$2,923,505, respectively. The amount and timing of reserves accreted into income is a function of individual static pool performance. The Company has seen deterioration in the performance of the portfolio, more specifically, static pools more than fifty percent liquidated have seen an increase in the default rate when compared to prior year pool performance during their same liquidation cycle. The Company attributes this increase to overall general economic conditions and more specifically to the increased unemployment rate in the markets in which the Company does business.

The current unemployment rate compared to last year has risen slightly. The Company believes there is a correlation between the unemployment rate and future portfolio performance. The Company does not anticipate the unemployment level to rise significantly in the future nor does it expect it to drop significantly in the future, therefore the Company does not plan on increasing or decreasing reserves based on the current unemployment rate. The number of voluntary repossessions increased for the year ended March 31, 2003 as compared to the year ended March 31, 2002, however the Company experienced stabilization in the number of voluntary repossessions in the fourth quarter ended March 31, 2003. As a result of this stability the Company believes the current reserve levels are adequate in this regard. The number of bankruptcy filings decreased slightly in the first six months of the fiscal year ended March 31, 2003 as compared to the first six months of the fiscal year ended March 31, 2002, however the last six months of the fiscal year ended March 31, 2003 saw a slight increase in the percentage of bankruptcy filings as compared to the last six months of the fiscal year ended March 31, 2002. The Company believes the percentage of bankruptcy filings as a percentage of active receivables will stabilize in the coming fiscal year, as a result management believes current reserve levels reflect these assumptions.

The amount of future unearned income represents the amount of finance charges the Company expects to fully earn over the life of the current portfolio, and is computed as the product of the Contract rate, the Contract term, and the Contract amount. The Company aggregates the Contracts purchased during a three-month period for all of its branch locations, after the analysis of purchase date accounting is complete, any uncollectable amounts would be contemplated in the allowance for credit losses.

The following tables present certain information regarding the delinquency rates experienced by the Company with respect to Contracts and under its direct consumer loan program:

| | <u>Year Ended March 31, 2003</u> | | <u>Year Ended March 31, 2002</u> | |
|--|--------------------------------------|----------------|--------------------------------------|----------------|
| <u>Contracts</u> | | | | |
| Gross Balance Outstanding | \$132,316,816 | | \$115,683,683 | |
| | Dollar | | Dollar | |
| Delinquencies | <u>Amount</u> | <u>Percent</u> | <u>Amount</u> | <u>Percent</u> |
| 30 to 59 days | \$2,166,719 | 1.64% | \$2,004,990 | 1.73% |
| 60 to 89 days | 551,838 | 0.42% | 400,486 | 0.35% |
| 90 + days | <u>180,499</u> | <u>0.14%</u> | <u>276,096</u> | <u>0.24%</u> |
| Total Delinquencies | \$2,899,056 | | \$2,681,572 | |
| Total Delinquencies as a percent of outstanding balance | 2.20% | | 2.32% | |
| <u>Direct Loans</u> | | | | |
| Gross Balance Outstanding | \$4,357,032 | | \$4,771,275 | |
| Delinquencies | | | | |
| 30 to 59 days | 50,199 | 1.15% | 33,992 | 0.71% |
| 60 to 89 days | 5,724 | 0.13% | 5,081 | 0.11% |
| 90 + days | <u>40,987</u> | <u>0.94%</u> | <u>1,842</u> | <u>0.04%</u> |
| Total Delinquencies | \$96,910 | | \$40,915 | |
| Total Delinquencies as a percent of outstanding balance | 2.22% | | 0.86% | |

The Company does not give significant consideration to short-term trends in delinquency when evaluating reserve levels. Delinquency percentages tend to be volatile and often are not necessarily an indication of future losses. The delinquency percentage for Contracts more than thirty days past due for the fiscal year ended March 31, 2003 decreased to 2.20% from 2.32% for the fiscal year ended March 31, 2002. The delinquency percentage for direct loans more than thirty days past due for the fiscal year ended March 31, 2003 increased to 2.22% from 0.86% for the fiscal year ended March 31, 2002. The Company estimates future portfolio performance by considering several factors. The most significant factors are described as follows: The Company analyzes historical static pool performance for each branch location when determining appropriate reserve levels. The Company utilizes internal branch audits as an indication to future static pool performance: (See pg.7 "Underwriting Guidelines" for more information on branch location audits) The Company also considers such things as the current unemployment rate in markets the Company operates in, the percentage of voluntary repossessions as compared to prior periods, the percentage of bankruptcy filings as compared to prior periods and other leading economic indicators.

Income Taxes

The provision for income taxes increased 9% to \$2,556,188 in fiscal 2003 from \$2,338,419 in fiscal 2002 primarily as a result of higher pretax income. The Company's effective tax rate increased from 37.29% in fiscal 2002 to 37.38% in fiscal 2003.

Net Income

As a result of the above factors, net income increased from \$3,932,139 in fiscal 2002 to \$4,281,394 in fiscal 2003.

Liquidity and Capital Resources

The Company's cash flows for fiscal 2003 and 2002 are summarized as follows:

| | Fiscal 2003 | Fiscal 2002 |
|---|-------------------------|---------------------------|
| Cash provided by (used in): | | |
| Operations | \$5,889,825 | \$7,291,571 |
| Investing activities - (primarily purchase of installment Contracts) | (12,611,588) | (13,166,260) |
| Financing activities | <u>7,151,735</u> | <u>5,605,733</u> |
| Net increase (decrease) in cash | <u><u>\$429,972</u></u> | <u><u>\$(268,956)</u></u> |

The Company's primary use of working capital during fiscal year 2003 was the funding of the purchase of Contracts. The Contracts were financed substantially through borrowings on the Company's \$75 million line of credit. The line of credit, which expires in November 2004, is secured primarily by Contracts, and available borrowings are based on a percentage of qualifying Contracts. As of March 31, 2003 the Company had approximately \$15 million available under the line of credit. Since inception, the Company has also funded a portion of its working capital needs from cash flows from operating activities.

The self-liquidating nature of installment Contracts and other loans enables the Company to assume a higher debt-to-equity ratio than in most businesses. The amount of debt the Company incurs from time to time under these financing mechanisms depends on the Company's need for cash and ability to borrow under the terms of its line of credit. The Company believes that borrowings available under the line of credit as well as cash flow from operations and, if necessary, the issuance of additional subordinated debt and or additional securities in the capital markets, will be sufficient to meet its short term funding needs.

Impact of Inflation

The Company is affected by inflation primarily through increased operating costs and expenses including increases in interest rates. Inflationary pressures on operating costs and expenses have been offset by the Company's continued emphasis on stringent operating and cost controls. Management believes that the Company's financial position has enabled it to negotiate favorable interest rates. No assurances can be given that the Company will be able to continue to do so in the future.

The Company believes the current downturn in the economy would increase the number of purchasers of automobiles financed with Contracts. During a modest downturn in economic activity more people will experience a reduction in income because of downsizing, fewer and smaller raises, and the necessity of accepting lower paying jobs. In addition, it may be difficult for individuals who have financially over-extended themselves to meet their debt obligations and they may find it necessary to purchase used rather than new automobiles. Although the number of potential customers can be expected to increase during periods of slow economic activity, the number of defaults in payment obligations can also be expected to increase with a resulting increase in repossessions of vehicles securing Contracts. The Company believes the net effect of such a continued downturn in the economy would be unfavorable to the operating results of the Company.

Future Expansion

The Company currently intends to continue its expansion through the purchase of additional Contracts and the expansion of its direct consumer loan program. In order to increase the size of the Company's portfolio of Contracts, it will be necessary for the Company to open additional branch offices and increase the size of its revolving line of credit arrangement, either with its current lender or another lender. The Company, from time to time, has and will meet with private investors and financial institutions that specialize in investing in subordinated debt. The Company also intends to continue its policy of not paying dividends and using earnings from operations to purchase Contracts or make direct consumer loans. The Company believes that opportunity for growth continues to exist in Florida, Georgia, North Carolina, South Carolina and Ohio and intends to continue its expansion activities in those states. The Company is currently expanding its automobile financing program in the States of Michigan and South Carolina. The Company has targeted certain geographic locations within these states where it believes there is a sufficient market for its automobile financing program. The Company is currently purchasing Contracts utilizing employees who reside in these states. These employees are developing their respective markets and the Company has created a Central Buying Office in its Corporate Headquarters to purchase, process and service these Contracts. The Company's strategy is to monitor these new markets and ultimately decide where and when to open actual branch locations. No assurances can be given, however, that any further such expansion will occur. As of the date of this report, the Company is considering opening a branch location outside of Detroit, Michigan, although no assurances can be given as to whether the Company will do so. The Company is also analyzing other markets in States the Company does not currently operate in, however no assurance can be given that any expansion will occur in these new markets.

Item 7. Financial Statements

The following financial statements are filed as part of this report (see pages 27-48)

| | |
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Report of Independent Certified Public Accountants

To the Board of Directors of
Nicholas Financial, Inc.

We have audited the accompanying consolidated balance sheets of Nicholas Financial, Inc. and subsidiaries as of March 31, 2003 and 2002, and the related consolidated statements of income, shareholders' equity and cash flows for the years then ended. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Nicholas Financial, Inc. and subsidiaries at March 31, 2003 and 2002, and the consolidated results of their operations and their cash flows for the years then ended in conformity with accounting principles generally accepted in the United States.

Ernst + Young LLP

June 9, 2003
Tampa, Florida

Nicholas Financial, Inc. and Subsidiaries

Consolidated Balance Sheets

| | March 31 | |
|---|---------------------|---------------------|
| | 2003 | 2002 |
| Assets | | |
| Cash | \$ 481,211 | \$ 51,239 |
| Finance receivables, net | 86,178,112 | 76,067,387 |
| Accounts receivable | 16,228 | 14,444 |
| Assets held for resale | 319,788 | 227,008 |
| Prepaid expenses and other assets | 317,485 | 289,645 |
| Property and equipment, net | 467,596 | 370,849 |
| Deferred income taxes | 2,256,508 | 928,310 |
| Total assets | <u>\$90,036,928</u> | <u>\$77,948,882</u> |
| Liabilities and shareholders' equity | | |
| Line of credit | \$60,160,238 | \$53,273,426 |
| Drafts payable | 664,520 | 419,116 |
| Notes payable—related party | 808,610 | 542,282 |
| Accounts payable | 3,070,876 | 3,400,859 |
| Derivatives | 2,219,480 | 1,151,458 |
| Income taxes payable | 105,875 | 69,852 |
| Deferred revenues | 916,889 | 655,556 |
| Total liabilities | <u>67,946,488</u> | <u>59,512,549</u> |
| Shareholders' equity: | | |
| Preferred stock, no par: 5,000,000 shares authorized; none issued and outstanding | — | — |
| Common stock, no par: 50,000,000 shares authorized; 5,006,021 and 4,993,764 shares issued and outstanding, respectively | 4,452,693 | 4,402,960 |
| Other comprehensive loss | (1,402,345) | (725,325) |
| Retained earnings | 19,040,092 | 14,758,698 |
| Total shareholders' equity | <u>22,090,440</u> | <u>18,436,333</u> |
| Total liabilities and shareholders' equity | <u>\$90,036,928</u> | <u>\$77,948,882</u> |

See accompanying notes.

Nicholas Financial, Inc. and Subsidiaries

Consolidated Statements of Income

| | Year ended March 31 | |
|--|----------------------------|--------------|
| | 2003 | 2002 |
| Revenue: | | |
| Interest income on finance receivables | \$22,048,535 | \$19,852,758 |
| Sales | 328,340 | 365,367 |
| | 22,376,875 | 20,218,125 |
| Expenses: | | |
| Cost of sales | 83,904 | 78,615 |
| Marketing | 654,569 | 565,626 |
| Administrative | 8,460,662 | 7,302,275 |
| Provision for credit losses | 2,213,859 | 1,912,918 |
| Depreciation | 190,257 | 189,733 |
| Interest expense | 3,936,042 | 3,898,400 |
| | 15,539,293 | 13,947,567 |
| Operating income before income taxes | 6,837,582 | 6,270,558 |
| Income tax expense: | | |
| Current | 3,884,386 | 2,195,841 |
| Deferred | (1,328,198) | 142,578 |
| | 2,556,188 | 2,338,419 |
| Net income | \$4,281,394 | \$3,932,139 |
| Earnings per share: | | |
| Basic | \$.86 | \$.81 |
| Diluted | \$.81 | \$.75 |
| Weighted average shares – basic | 5,004,055 | 4,869,078 |
| Weighted average shares – diluted | 5,299,206 | 5,263,966 |

See accompanying notes.

Nicholas Financial, Inc. and Subsidiaries

Consolidated Statement of Shareholders' Equity

| | Common Stock | | Accumulated | Retained | Total |
|---|------------------|--------------------|--------------------------------|---------------------|-------------------------|
| | Shares | Amount | Other Comprehensive Loss | Earnings | Shareholders' Equity |
| Balance at April 1, 2001 | 4,634,216 | \$3,601,292 | \$ - | \$ 10,826,559 | \$14,427,851 |
| Issuance of common stock | 35,534 | 64,488 | - | - | 64,488 |
| Issued in connection with services rendered | 13,404 | 26,800 | - | - | 26,800 |
| Repurchase and retirement of common stock | (1,000) | (3,550) | - | - | (3,550) |
| Issued in connection with employee bonus plan | 500 | 2,135 | - | - | 2,135 |
| Shares issued in connection with the conversion of debt | 311,110 | 711,795 | - | - | 711,795 |
| Net Income | - | - | - | 3,932,139 | 3,932,139 |
| Mark to market – interest rate swaps | - | - | (725,325) | - | (725,325) |
| Total comprehensive income | - | - | - | - | 3,206,814 |
| Balance at March 31, 2002 | 4,993,764 | 4,402,960 | (725,325) | 14,758,698 | 18,436,333 |
| Issuance of common stock | 21,667 | 47,717 | - | - | 47,717 |
| Issued in connection with services rendered | 90 | 405 | - | - | 405 |
| Repurchase and retirement of common stock | (9,500) | (38,012) | - | - | (38,012) |
| Income tax benefit on exercise of non-qualified stock options | - | 39,623 | - | - | 39,623 |
| Net income | - | - | - | 4,281,394 | 4,281,394 |
| Mark to market – interest rate swaps | - | - | (677,020) | - | (677,020) |
| Total comprehensive income | - | - | - | - | 3,604,374 |
| Balance at March 31, 2003 | 5,006,021 | \$4,452,693 | \$(1,402,345) | \$19,040,092 | \$22,090,440 |

See accompanying notes.

Nicholas Financial, Inc. and Subsidiaries

Consolidated Statements of Cash Flows

| | Year ended March 31 | |
|--|----------------------------|--------------|
| | 2003 | 2002 |
| Cash flows from operating activities | | |
| Net income | \$4,281,394 | \$ 3,932,139 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation | 190,257 | 189,733 |
| Provision for credit losses | 2,213,859 | 1,912,918 |
| Deferred income taxes | (917,635) | 582,433 |
| Changes in operating assets and liabilities: | | |
| Accounts receivable | (1,784) | 24 |
| Prepaid expenses and other assets | (120,620) | 32,533 |
| Accounts payable | (298,406) | 589,843 |
| Drafts payable | 245,404 | 32,088 |
| Income taxes payable | 36,023 | (23,967) |
| Deferred revenues | 261,333 | 43,827 |
| Net cash provided by operating activities | 5,889,825 | 7,291,571 |
| Investing activities | | |
| Purchase and origination of finance contracts | (60,795,789) | (56,104,016) |
| Principal payments received | 48,471,205 | 43,164,579 |
| Purchase of property and equipment, net of disposals | (287,004) | (226,823) |
| Net cash used in investing activities | (12,611,588) | (13,166,260) |
| Financing activities | | |
| Issuance of notes payable—related party | 215,595 | 83,000 |
| Net proceeds from line of credit | 6,886,812 | 5,450,000 |
| Sale of common stock | 49,328 | 72,733 |
| Net cash provided by financing activities | 7,151,735 | 5,605,733 |
| Net increase (decrease) in cash | 429,972 | (268,956) |
| Cash, beginning of year | 51,239 | 320,195 |
| Cash, end of year | \$ 481,211 | \$ 51,239 |
| Supplemental disclosure of noncash investing and financing activities | | |
| Stock issued in connection with services rendered | \$ 405 | \$ 26,800 |
| Conversion of debt to common stock | - | \$ 700,000 |
| Conversion of accrued interest to notes payable – related party | \$ 50,733 | \$ 191,274 |

See accompanying notes.

Nicholas Financial, Inc. and Subsidiaries

Notes to Consolidated Financial Statements

March 31, 2003

1. Organization

Nicholas Financial, Inc. (NFI, Canada or the Company) is a Canadian holding company incorporated under the laws of British Columbia with two wholly-owned United States subsidiaries, Nicholas Data Services, Inc. (NDS) and Nicholas Financial, Inc. (NFI). NDS is engaged principally in the development, marketing and support of computer application software. NFI is engaged principally in providing installment sales financing. Both NDS and NFI are based in Florida, U.S.A. The accompanying financial statements are stated in U.S. dollars and are presented in accordance with accounting principles generally accepted in the United States.

2. Summary of Significant Accounting Policies

Consolidation

The consolidated financial statements include the accounts of NFI, Canada and its wholly-owned subsidiaries, NDS and NFI, collectively referred to as the Company. All intercompany transactions and balances have been eliminated.

Finance Receivables

Finance receivables purchased and originated are recorded at cost.

Assets Held for Resale

Assets held for resale are stated at net realizable value and consist primarily of automobiles that have been repossessed by the Company and are awaiting final disposition. Automobiles repossessed are charged-off in the month in which the repossession occurred. Costs associated with repossession, transport and auction preparation expenses are charges reported under operating expenses in the period in which they were incurred. The Company maintains full responsibility for repossessions.

Property and Equipment

Property and equipment are recorded at cost. Expenditures for repairs and maintenance are charged to expense as incurred. Depreciation of property and equipment is computed using the straight-line method over the estimated useful lives of the assets as follows:

| | |
|------------------------|------------|
| Automobiles | 3 years |
| Equipment | 5 years |
| Furniture and fixtures | 7 years |
| Leasehold improvements | Lease term |

Allowance for Loan Losses

The allowance for loan losses is increased by charges against earnings and decreased by charge-offs (net of recoveries). In addition to the allowance for loan losses, a reserve for credit losses has been established using unearned interest and dealer discounts to absorb potential credit losses. To the extent actual credit losses exceed these reserves, a bad debt provision is recorded; and to the extent credit losses are less than the reserve, the reserve is accreted into income over the remaining estimated life of the pool.

Management's periodic evaluation of the adequacy of the allowance is based on the Company's past loan experience, known and inherent risks in the portfolio, adverse situations that may affect the borrower's ability to repay, the estimated value of any underlying collateral, and current economic conditions.

Drafts Payable

Drafts payable represent checks disbursed for loan purchases which have not yet been funded through the line of credit. Amounts cleared within one to two business days of period end are then added to the line of credit.

Income Taxes

Income taxes are accounted for under the asset and liability method. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases and operating loss and tax credit carryforwards. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rate is recognized in income in the period that includes the enactment date.

Revenue Recognition

Interest income on finance receivables is recognized using the interest method. Accrual of interest income on finance receivables is suspended when a loan is contractually delinquent for 60 days or more or the collateral is repossessed, whichever is earlier. As of March 31, 2003 and March 31, 2002 the amount of gross finance receivables not accruing interest was \$575,554 and \$424,827, respectively.

2. Summary of Significant Accounting Policies (continued)

Deferred revenues consist primarily of commissions received from the sale of ancillary products. These products include automobile warranties, road-side assistance programs, accident & health insurance, credit life insurance and forced placed automobile insurance. These commissions are amortized over the life of the contract using the effective annual interest method.

The Company attributes its entire dealer discount and a portion of unearned income to a reserve for credit losses. Such amounts reduce the interest income recognized over the life of the contract. The Company receives a commission for selling add-on services to consumer borrowers and amortizes the commission, net of the related costs, over the term of the loan using the interest method. The Company's net fees charged for processing a loan are recognized as an adjustment to the yield and are amortized over the life of the loan using the interest method.

The amount of future unearned income represents the amount of finance charges the Company expects to fully earn over the life of the current portfolio, and is computed as the product of the contract rate, the contract term, and the contract amount. The Company aggregates the contracts purchased during a three-month period for all of its branch locations. After the analysis of purchase date accounting is complete, any uncollectable amounts would be contemplated in estimating the allowance for credit losses.

Revenues resulting from the sale of hardware and software are recognized when persuasive evidence of an agreement exists, delivery of the products has occurred, no significant Company obligation with regard to implementation remain, the fee is fixed or determinable and collectibility is probable. If the fee due from the customer is not fixed or determinable, revenue is recognized as payments become due from the customer.

If collectibility is not considered probable, revenue is recognized when the fee is collected. Arrangements that included software services are evaluated to determine whether those services are essential to the functionality of other elements of the arrangement. When software services are considered essential, revenue under the arrangement is recognized using contract accounting. When software services are not considered essential, the revenue related to the software services is recognized as the services are performed. The unamortized amounts are included in the caption "deferred revenues."

2. Summary of Significant Accounting Policies (continued)

Earnings Per Share

Basic earnings per share excludes any dilutive effects of common stock equivalents such as options, warrants, and convertible securities. Diluted earnings per share includes the effects of dilutive options, warrants, and convertible securities. Basic and diluted earnings per share have been computed as follows:

| | Year ended March 31 | |
|---|----------------------------|-------------|
| | 2003 | 2002 |
| Numerator: | | |
| Numerator for basic earnings per share – Net income available to common stockholders | \$4,281,394 | \$3,932,139 |
| Effect of dilutive securities: | | |
| Convertible debt | - | 17,491 |
| Numerator for dilutive earnings per share – income available to common stockholders after assumed conversions | \$4,281,394 | \$3,949,630 |
| Denominator: | | |
| Denominator for basic earnings per share – weighted average shares | 5,004,055 | 4,869,078 |
| Effect of dilutive securities: | | |
| Employee stock options | 295,151 | 292,956 |
| Convertible debt | - | 101,932 |
| Denominator for diluted earnings per share – adjusted weighted-average shares and assumed conversions | 5,299,206 | 5,263,966 |
| Earnings per share – basic | \$.86 | \$.81 |
| Earnings per share – diluted | \$.81 | \$.75 |

Stock Option Accounting

The Company has elected to follow Accounting Principles Board Opinion No. 25, *Accounting for Stock Issued to Employees* (APB 25) and related interpretations in accounting for its stock option grants and to present the disclosure requirements relating to stock-based compensation plans required by Financial Accounting Standards Board Statement No. 123, *Accounting for Stock-Based Compensation* (FAS 123).

2. Summary of Significant Accounting Policies (continued)

In December 2002, the Financial Accounting Standards Board (“FASB”) issued Statement of Financial Accounting Standards No. 148, *Accounting for Stock-Based Compensation—Transition and Disclosure* (FAS 148) which amends FAS 123. FAS 148 provides alternative methods of transition for a voluntary change to the fair value based method of accounting for stock-based-employee compensation. FAS 148 also amends the disclosure requirements of FAS 123 to require more prominent and more frequent disclosures in financial statements concerning the effects of stock-based compensation. The effective date of FAS 148 is for fiscal years ending after December 15, 2002.

The following table illustrates the effect on net income and earnings per share if the Company had applied the fair value recognition provisions of FAS 123:

| | Year Ended March 31, | |
|---|-------------------------|-------------|
| | 2003 | 2002 |
| Net income | \$4,281,394 | \$3,932,139 |
| Basic earnings per share | \$0.86 | \$0.81 |
| Fully diluted earnings per share | \$0.81 | \$0.75 |
| Stock based employee compensation cost under the Fair Value Method | \$69,932 | \$102,825 |
| Pro forma net income | \$4,211,462 | \$3,829,314 |
| Pro forma basic earnings per share | \$0.84 | \$0.79 |
| Pro forma fully diluted earnings per share | \$0.79 | \$0.73 |

The effects of applying FAS 123 for pro-forma disclosures are not likely to be representative of the effects on reported net income for future years.

The fair value of each option granted is estimated on the date of grant using the Black-Scholes option-pricing model with the following weighted-average assumptions used for grants in 2002 were: expected volatility of 39%, risk-free interest rate of 4.92% and expected life of 7 years. No options were granted in 2003.

2. Summary of Significant Accounting Policies (continued)

Financial Instruments

The Company's financial instruments consist of finance receivables, accounts receivable, line of credit, notes payable—related party and accounts payable. For each of these financial instruments, the carrying value approximates its fair value.

The Company's financial instruments that are exposed to concentrations of credit risk are primarily finance receivables, which are concentrated in the states of Florida, Georgia, North Carolina, South Carolina, Ohio and Michigan. The Company provides credit during the normal course of business and performs ongoing credit evaluations of its customers. The Company maintains allowances for potential credit losses which, when realized, have been within the range of management's expectations. The Company perfects a primary security interest in all vehicles financed as a form of collateral.

Use of Estimates

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. The most significant of these estimates relates to the determination of the allowance for credit losses and related reserves. Actual results could differ from those estimates.

Accumulated Other Comprehensive Income

Prior to the adoption of Statement of Financial Accounting Standard No. 133, *Accounting for Derivative Instruments and Hedging Activities* (FAS 133), as amended, comprehensive net income equaled net income. Accumulated other comprehensive loss is composed entirely of the fair value of cash flow hedges, net of the related tax effect.

Statement of Cash Flows

Cash paid for income taxes for the years ended March 31, 2003 and 2002 was approximately \$2,520,165 and \$1,780,000, respectively. Cash paid for interest for the years ended March 31, 2003 and 2002 was approximately \$3,743,113 and \$3,972,000, respectively.

Reclassification

Certain prior year amounts have been reclassified to conform to the 2003 presentation.

2. Summary of Significant Accounting Policies (continued)

Derivatives

On April 1, 2001, the Company adopted FAS 133. FAS 133 requires the recognition of all derivative instruments as either assets or liabilities in the consolidated balance sheet at fair value. The accounting for changes in the fair value (i.e., gains or losses) of a derivative instrument depends on whether it has been designated and qualifies as part of a hedging relationship and further, on the type of hedging relationship. For those derivative instruments that are designated and qualify as hedging instruments, a company must designate the hedging instrument, based on the exposure being hedged, as either a fair value hedge, cash flow hedge, or a hedge of a net investment in a foreign operation. The Company does not use derivative instruments for speculative purposes.

Recent Accounting Pronouncement

In August 2001, the FASB issued FAS No. 144, *Accounting for the Impairment or Disposal of Long-Lived Assets* (FAS 144), which is effective for fiscal periods beginning after December 15, 2001. This statement superseded FAS 121, *Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of*. The accounting model for long-lived assets to be disposed of by sales applies to all long-lived assets, including discontinued operations, and replaced the provisions of Accounting Principles Board (APB) Opinion No. 30, *Reporting the Results of Operations – Reporting the Effects of Disposal of a Segment of a Business, and Extraordinary, Unusual and Infrequently Occurring Events and Transactions*, for the disposal of a segment of a business. Under the provisions of APB 30, a segment of a business to be disposed of was measured at the lower of its carrying amount or net realizable value, adjusted for expected future operating losses, whereas FAS 121 used fair value less cost to sell and excluded future operating losses from the framework established in FAS 121, for long-lived assets to be disposed of by sale. FAS No. 144 requires that those long-lived assets be measured at the lower of the carrying amount or fair value less cost to sell, whether reported in continuing operations or in discontinued operations. Therefore, discontinued operations will no longer be measured at net realizable value or include amounts for operating losses that have not yet occurred. FAS No. 144 also broadens the reporting for discontinued operations to include all components of an entity with operations that can be distinguished from the rest of the entity and that will be eliminated from the ongoing operations of the entity in a disposal transaction. The adoption of FAS 144 did not have a material impact on the earnings and financial position of the Company.

3. Finance Receivables

The Company purchases individual installment loan contracts from new and used automobile dealers in its markets. There is no relationship between the Company and the dealer with respect to a given contract once the assignment of that contract is complete. The dealer has no vested interest in the performance of any installment contract the Company purchases.

The Company charges-off receivables when an individual account has become more than 120 days contractually delinquent. In the event of a repossession the charge-off will occur in the month in which the vehicle was repossessed.

Consumer automobile finance installment contracts are included in finance receivables and are detailed as follows:

| | As of March 31, | |
|-----------------------------|-----------------------------|----------------------|
| | 2003 | 2002 |
| Finance receivables, gross | \$132,316,816 | \$115,683,683 |
| Less: | | |
| Unearned interest | <u>(31,610,003)</u> | <u>(27,783,082)</u> |
| | 100,706,813 | 87,900,601 |
| Dealer discounts | (12,394,089) | (11,259,898) |
| Allowance for credit losses | <u>(5,428,681)</u> | <u>(4,105,174)</u> |
| Finance receivables, net | <u>\$ 82,884,043</u> | <u>\$ 72,535,529</u> |

The terms of the receivables range from 12 to 66 months and bear a weighted average effective interest rate of 24% for both 2003 and 2002, respectively.

Direct consumer loans are also included in finance receivables and are detailed as follows:

| | As of March 31, | |
|-----------------------------|----------------------------|---------------------|
| | 2003 | 2002 |
| Direct loans, gross | \$ 4,357,032 | \$ 4,771,275 |
| Less: | | |
| Unearned interest | <u>(886,837)</u> | <u>(1,038,805)</u> |
| | 3,470,195 | 3,732,470 |
| Allowance for credit losses | <u>(176,126)</u> | <u>(200,612)</u> |
| Finance receivables, net | <u>\$ 3,294,069</u> | <u>\$ 3,531,858</u> |

3. Finance Receivables (continued)

The terms of the receivables range from 6 to 48 months and bear a weighted average effective interest rate of 25% for both 2003 and 2002, respectively.

The following table sets forth a reconciliation of the changes in dealer discount for the years ended March 31:

| | As of March 31, | |
|---|----------------------------|---------------------|
| | 2003 | 2002 |
| Balance at beginning of year | \$11,259,898 | \$ 10,306,699 |
| Discounts acquired on new volume | 10,534,472 | 9,384,892 |
| Losses absorbed | (8,401,071) | (6,536,368) |
| Recoveries | 1,068,556 | 886,451 |
| Reserves accreted | (2,067,766) | (2,781,776) |
| Balance at end of year | <u>\$12,394,089</u> | <u>\$11,259,898</u> |
| Reserve as a percent of gross finance receivables | <u>9.37%</u> | <u>9.73%</u> |

The following table sets forth a reconciliation of the changes in the allowance for credit losses on consumer automobile finance installment contracts for the years ended March 31:

| | As of March 31, | |
|---|---------------------------|--------------------|
| | 2003 | 2002 |
| Balance at beginning of year | \$4,105,174 | \$3,145,470 |
| Current year provision | 1,911,855 | 1,728,786 |
| Losses absorbed | (588,348) | (769,082) |
| Balance at end of year | <u>\$5,428,681</u> | <u>\$4,105,174</u> |
| Reserve as a percent of gross finance receivables | <u>4.10%</u> | <u>3.55%</u> |

3. Finance Receivables (continued)

The following table sets forth a reconciliation of the changes in the allowance for credit losses on direct loans for the years ended March 31:

| | <u>2003</u> | <u>2002</u> |
|---|-------------------------|------------------|
| Balance at beginning of year | \$200,612 | \$319,545 |
| Current year provision | 302,004 | 184,132 |
| Losses absorbed | (208,802) | (177,012) |
| Recoveries | 29,372 | 15,676 |
| Accreted to income | (147,060) | (141,729) |
| Balance at end of year | <u>\$176,126</u> | <u>\$200,612</u> |
| Reserve as a percent of gross finance receivables | <u>4.04%</u> | <u>4.20%</u> |

4. Property and Equipment

| | Cost | Accumulated Depreciation | Net Book Value |
|------------------------|--------------------|-------------------------------------|---------------------------|
| 2003 | | | |
| Automobiles | \$ 285,680 | \$ 146,312 | \$ 139,368 |
| Equipment | 515,210 | 373,457 | 141,753 |
| Furniture and fixtures | 234,828 | 130,672 | 104,156 |
| Leasehold improvements | 274,025 | 191,706 | 82,319 |
| | <u>\$1,309,743</u> | <u>\$ 842,147</u> | <u>\$ 467,596</u> |
| | | | |
| 2002 | | | |
| Automobiles | \$ 262,238 | \$ 119,149 | \$ 143,089 |
| Equipment | 449,007 | 319,664 | 129,343 |
| Furniture and fixtures | 176,256 | 112,033 | 64,223 |
| Leasehold improvements | 187,637 | 153,443 | 34,194 |
| | <u>\$1,075,138</u> | <u>\$ 704,289</u> | <u>\$ 370,849</u> |

5. Line of Credit

The Company has a \$75,000,000 line of credit facility (the Line) with Bank of America, of which approximately \$60,000,000 was outstanding at March 31, 2003. Borrowings under the Line bear interest at the Bank of America prime rate plus 25 basis points or several Libor pricing options. Pledged as collateral for this credit facility are all of the assets of NFI and NDS. The Line expires on November 30, 2004. As of March 31, 2003 the Company was in compliance with all of its Line covenants.

The Company is party to interest rate swap agreements which are derivative instruments. For derivative instruments that are designated and qualify as a cash flow hedge (i.e., hedging the exposure to variability in expected future cash flows that is attributable to a particular risk, such as interest rate risk), the effective portion of the gain or loss on the derivative instrument is reported as a component of comprehensive income and reclassified into earnings in the same period or periods during which the hedged transaction affects earnings. The remaining gain or loss on the derivative instrument in excess of the cumulative change in the present value of the future cash flows of the hedged item, if any, is recognized in current earnings during the period of change.

5. Line of Credit (continued)

The Company has entered into interest rate swap agreements that effectively convert a portion of its floating-rate debt to a fixed-rate basis, thus reducing the impact of interest rate changes on future interest expense. At March 31, 2003, approximately \$50,000,000 of the Company's borrowings have been designated as the hedged items to interest rate swap agreements. Under the swap agreements, the Company received an average variable rate of 3.90% and paid an average fixed rate of 6.86% during the year ended March 31, 2003. A loss of \$1,402,345 related to the fair value of the swaps at March 31, 2003 has been recorded in the caption derivatives on the balance sheet. Amounts of net losses on derivative instruments expected to be reclassified from comprehensive income to earnings in the next 12 months are not expected to be material. The Company has also entered into three forward locking swaps disclosed in the table below.

The

| Date Entered | Effective Date | Notional Amount | Fixed Rate Of Interest | Maturity Date |
|-------------------|-----------------|-----------------|------------------------|-----------------|
| August 19, 1999 | August 19, 1999 | \$10,000,000 | 5.80% | August 1, 2003 |
| May 17, 2000 | May 17, 2000 | 10,000,000 | 6.87% | May 17, 2004 |
| March 30, 2001 | March 30, 2001 | 10,000,000 | 4.89% | April 2, 2003 |
| October 5, 2001 | October 5, 2001 | 10,000,000 | 3.85% | October 5, 2004 |
| June 28, 2002 | June 28, 2002 | 10,000,000 | 3.83% | July 2, 2005 |
| January 6, 2003 | April 2, 2003 | 10,000,000 | 3.35% | April 2, 2007 |
| January 31, 2003 | August 1, 2003 | 10,000,000 | 3.20% | August 2, 2006 |
| February 26, 2003 | May 17, 2004 | 10,000,000 | 3.91% | May 19, 2008 |

Company has also entered into various interest rate option agreements with maturities through May 17, 2004.

The Company utilizes the above noted interest rate swaps to manage its interest rate exposure. The swaps effectively convert a portion of the Company's floating rate debt to a fixed rate, more closely matching the interest rate characteristics of the Company's finance receivables. There has historically been no ineffectiveness associated with the Company's hedges.

6. Notes Payable—Related Party

Notes payable to shareholders, directors and individuals related thereto at March 31:

The Company has unsecured notes totaling \$808,610 and \$542,282 for 2003 and 2002, respectively. The notes bear an interest rate of 8.87% and are due upon 30-day demand.

The company incurred interest expense on the above notes of approximately \$62,000 and \$80,000 for the years ended March 31, 2003 and 2002 respectively.

7. Income Taxes

The provision for income taxes reflects an effective U.S tax rate, which differs from the corporate tax rate (34%) for the following reasons:

| | <u>2003</u> | <u>2002</u> |
|--|---------------------------|--------------------|
| Provision for income taxes at federal statutory rate | \$2,324,778 | \$2,131,990 |
| Increase resulting from: | | |
| State income taxes, net of federal benefit | 258,686 | 228,701 |
| Other | (27,276) | (22,272) |
| | <u>\$2,556,188</u> | <u>\$2,338,419</u> |

7. Income Taxes (continued)

The Company's deferred tax assets consist of the following as of March 31:

| | <u>2003</u> | <u>2002</u> |
|---|---------------------------|-------------------------|
| Allowance for credit losses not currently deductible for tax purposes | \$1,379,024 | \$372,927 |
| Derivatives | 850,418 | 439,855 |
| Other items | 27,066 | 115,528 |
| | <u>\$2,256,508</u> | <u>\$928,310</u> |

The deferred tax asset related to derivatives represents the tax effect at 37.38% of the fair value adjustment discussed in Footnote 5.

NFI, Canada has income tax loss carryforward balances of approximately Cdn\$318,000 (2002—Cdn\$318,000) which are available to reduce future taxable income. The related deferred tax asset, more likely than not, will not be realized and is offset entirely by a valuation allowance. The tax loss carryforwards are the result of the Company's annual Canadian operating expenses not deductible for U.S tax purposes. The Company has no operations in Canada, does not expect to have such operations and therefore does not create any revenue to offset these income tax loss carryforwards.

8. Shareholders' Equity

The Company has an employee stock incentive plan (the SIP) for officers, directors and key employees under which 590,266 shares of common stock were reserved for issuance as of March 31, 2003. Options currently granted by the Company generally vest over a five-year period.

Prior to the adoption of FAS 148, the Company had elected to follow APB 25, and related Interpretations in accounting for its employee stock options because the alternative, fair value method, provided for under FAS 123 requires use of option valuation models that were not developed for use in valuing employee stock options. Under APB 25, if the exercise price of the Company's employee stock options equals the market price of the underlying stock on the date of grant, no compensation expense is recognized.

8. Shareholders' Equity (continued)

The following table reflects activity within the SIP for the years noted:

| | 2003 | | 2002 | |
|---|--------------------------|--|--------------------------|--|
| | Options & Warrants | Weighted Average Exercise Price | Options & Warrants | Weighted Average Exercise Price |
| Outstanding—beginning of year | 653,866 | \$2.26 | 599,400 | \$2.01 |
| Granted | — | — | 131,000 | 3.38 |
| Exercised | (21,667) | 2.20 | (35,534) | 1.81 |
| Canceled/expired | (41,933) | 2.90 | (41,000) | 2.52 |
| Outstanding—end of year | <u>590,266</u> | 2.21 | <u>653,866</u> | 2.26 |
| Exercisable at end of year | <u>490,776</u> | \$2.03 | <u>403,045</u> | \$1.89 |
| Weighted-average fair value of options granted during the year | | — | \$1.52 | |

| | Shares | Weighted Average Exercise Price | Weighted Average Remaining Contractual Life | Currently Exercisable | |
|----------------|----------------|--|---|-----------------------|--|
| | | | | Shares | Weighted Average Exercise Price |
| \$1.00 to 1.99 | 310,600 | \$1.70 | 5.20 years | 304,039 | \$1.70 |
| 2.00 to 2.99 | 185,666 | 2.46 | 7.10 years | 159,604 | 2.43 |
| 3.00 to 3.99 | 94,000 | 3.39 | 8.32 years | 27,133 | 3.40 |
| Total | <u>590,266</u> | \$2.21 | 6.20 years | <u>490,776</u> | \$2.03 |

9. Employee Benefit Plans

The Company has a 401(k) profit sharing plan under which all employees are eligible to participate. Employee contributions are voluntary and subject to Internal Revenue Service limitations. The Company matches, based on annually determined factors, employee contributions provided the employee completes certain levels of service annually. For the years ended March 31, 2003 and 2002, the Company recorded expenses of approximately \$68,000 and \$59,000, respectively, related to this plan. All employees who were eligible under the plan received a profit sharing contribution based on their total compensation in relation to the total compensation of all eligible employees. For the years ended March 31, 2003 and 2002, the Company recorded expenses of \$139,000 and \$116,000, respectively, related to this plan.

10. Commitments

The Company leases its corporate and branch offices under operating lease agreements which provide for annual minimum rental payments as follows:

Year ending March 31:

| | |
|------|--------------------|
| 2004 | \$497,647 |
| 2005 | 319,089 |
| 2006 | 210,231 |
| 2007 | 59,091 |
| 2008 | <u>14,940</u> |
| | <u>\$1,100,998</u> |

Rent expense for the years ended March 31, 2003 and 2002 was approximately \$503,000 and \$404,000, respectively.

11. Segment Information

The segments presented have been identified based on the difference in the products and services of the Company's two wholly owned subsidiaries. Internal financial results for each subsidiary are presented to and reviewed by the senior management of the Company. Substantially all of the Company's operations are in the United States. The industry segments are as follows:

| | General Financing | Computer Application Software and Support | Corporate | Total |
|--|------------------------------|--|------------------|---------------------|
| 2003 | | | | |
| Interest income and sales | \$22,048,535 | \$328,340 | – | \$22,376,875 |
| Operating income (loss) before income taxes | 6,845,591 | (8,009) | – | 6,837,582 |
| Interest expense | 3,936,042 | – | – | 3,936,042 |
| Income tax expense | 2,559,212 | (3,024) | – | 2,556,188 |
| Identifiable assets | 89,772,818 | 262,735 | 1,375 | 90,036,928 |
| Net capital expenditures | 287,004 | – | – | 287,004 |
| Depreciation | 190,257 | – | – | 190,257 |
| 2002 | | | | |
| Interest income and sales | \$19,852,758 | \$365,367 | – | \$20,218,125 |
| Operating income (loss) before income taxes | 6,281,966 | (11,408) | – | 6,270,558 |
| Interest expense | 3,898,400 | – | – | 3,898,400 |
| Income tax expense | 2,342,725 | (4,306) | – | 2,338,419 |
| Identifiable assets | 77,729,928 | 213,382 | 5,572 | 77,948,882 |
| Net capital expenditures | 226,823 | – | – | 226,823 |
| Depreciation | 189,725 | 8 | – | 189,733 |

Item 8. Changes In and Disagreements with Accountants on Accounting and Financial Disclosure

None.

PART III

Item 9. Directors, Executive Officers, Promoters and Control Persons

The information set forth under the caption “Proposal 1: Election of Directors” in the Proxy Statement and Information Circular, dated on or about July 9, 2003, for the 2003 Annual General Meeting of Members of the Company to be held August 6, 2003 (the “Proxy Statement”), the information set forth under the caption “Executive Officers and Compensation” in the Proxy Statement, and the information set forth under the caption “Section 16 (a) Beneficial Ownership Reporting Compliance” in the Proxy Statement are incorporated herein by reference.

Item 10. Executive Compensation

The information set forth under the caption “Executive Officers and Compensation” in the Proxy Statement is incorporated herein by reference.

Item 11. Security Ownership of Certain Beneficial Owners, Management and Related Stockholder Matters

The information set forth under the caption “Voting Shares and Ownership of Management and Principal Holders” in the Proxy Statement is incorporated herein by reference.

Securities Authorized for Issuance Under Equity Compensation Plans

The following table sets forth certain information, as of March 31, 2003, with respect to compensation plans under which equity securities of the Company are authorized for issuance:

EQUITY COMPENSATION PLAN INFORMATION

| Plan Category | Number of Securities to be Issued Upon Exercise of Outstanding Options, Warrants and Rights | Weighted – Average Exercise Price of Outstanding Options, Warrants and Rights | Number of Securities Remaining Available for Future Issuance Under Equity Compensation Plans (Excluding Securities Reflected in Column (a)) |
|--|--|--|--|
| | (a) | (b) | (c) |
| Equity Compensation Plans Approved by Security Holders | 590,266 | \$2.21 | 349,734 |
| Equity Compensation Plans Not Approved by Security Holders | Nil | Not Applicable | Nil |
| TOTAL | 590,266 | \$2.21 | 349,734 |

Item 12. Certain Relationships and Related Transactions

The information set forth under the caption “Certain Relationships and Related Transactions” in the Proxy Statement is incorporated herein by reference.

Item 13. Exhibits and Reports on Form 8-K

(a) Exhibits

| <u>Exhibit No.</u> | <u>Exhibit Description</u> |
|--------------------|----------------------------|
|--------------------|----------------------------|

- | | |
|--------|--|
| 3.1 | Articles of Incorporation and By-Laws of Nicholas Financial, Inc. Incorporated by reference to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 4.1 | Stock Certificate Incorporated by reference to Exhibit 4.1 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.1 | Loan and Security Agreement dated March 31, 1993 between BA Business Credit, Inc. and Nicholas Financial, Inc. Incorporated by reference to Exhibit 10.1.1 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.2 | Amendment No. 1 to Loan Agreement dated January 14, 1994 Incorporated by reference to Exhibit 10.1.2 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.3 | Temporary Line Increase Agreement dated Mach 28, 1994 Incorporated by reference to Exhibit 10.1.3 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.4 | Amendment No. 2 to Loan Agreement dated June 3, 1994 Incorporated by reference to Exhibit 10.1.4 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.5 | Amendment No. 3 to Loan Agreement dated July 5, 1994 Incorporated by reference to Exhibit 10.1.5 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.6 | Amendment No. 4 to Loan Agreement dated March 31, 1995 Incorporated by reference to Exhibit 10.1.6 to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996 |
| 10.1.7 | Amendment No. 5 to Loan Agreement dated July 13, 1995 Incorporated by reference to Exhibit 10.1.7 to the Company's Form 10-KSB for the fiscal year ended March 31, 1996 |

10.1.8 Amendment No. 6 to Loan Agreement dated May 13, 1996

Incorporated by reference to Exhibit 10.1.8 to the Company's Form 10-QSB for the three months ended June 30, 1996

10.1.9 Amendment No. 7 to Loan Agreement dated July 5, 1997

Incorporated by reference to Exhibit 10.1.9 to the Company's Form 10-QSB for the three months ended September 30, 1997

10.1.10 Amendment No. 8 to Loan Agreement dated September 18, 1998

Incorporated by reference to Exhibit 10.2.0 to the Company's Form 10-QSB for the three months ended September 30, 1998

10.1.11 Amendment No. 9 to Loan Agreement dated November 25, 1998

Incorporated by reference to Exhibit 10.2.1 to the Company's Form 10-QSB for the three months ended December 31, 1998

10.1.12 Amendment No. 10 to Loan Agreement dated November 24, 1999

Incorporated by reference to Exhibit 10.2.2 to the Company's Form 10-QSB for the three months ended December 31, 1999

10.1.13 Amendment No. 11 to Loan Agreement dated August 1, 2000

Incorporated by reference to Exhibit 10.1.13 to the Company's Form 10-KSB for the year ended March 31, 2001

10.1.14 Amendment No. 12 to Loan Agreement dated March 16, 2001

Incorporated by reference to Exhibit 10.1.14 to the Company's Form 10-KSB for the year ended March 31, 2001

10.3.1 Employee Stock Option Plan

Incorporated by reference to the Company's 1999 Annual Proxy Statement dated June 29, 1999

10.3.2 Non-Employee Stock Option Plan

Incorporated by reference to the Company's 1999 Annual Proxy Statement dated June 29, 1999

10.4.1 Employment Contract, dated November 22, 1999, between Nicholas Financial, Inc. and Ralph Finkenbrink, Senior Vice President of Finance.

Incorporated by reference to Exhibit 10.2.1 to the Company's Form 10-QSB for the three months ended December 31, 1999

10.4.2 Employment Contract, dated March 16, 2001, between Nicholas Financial, Inc. and Peter L. Vosotas President & Chief Executive Officer.

Incorporated by reference to the Company's 2001 Annual Proxy Statement dated July 2, 2001

21 Subsidiaries of Nicholas Financial, Inc.

Incorporated by reference to the Company's Form 10-SB (File No. 0-26680) filed on March 13, 1996

24 Powers of Attorney (included on signature page hereto)

99.1 Written Statement of the Chief Executive Officer Pursuant to 18 U.S.C. § 1350

99.2 Written Statement of the Chief Financial Officer Pursuant to 18 U.S.C. § 1350

(b) Reports on Form 8-K

The Company did not file any current reports on Form 8-K during the fourth quarter of the fiscal year ended March 31, 2003.

Item 14. Controls and Procedures

Within the 90-day period prior to the filing of this report, an evaluation was carried out under the supervision and with the participation of the Company's management, including the Company's Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures (as defined in Rule 13a-14(c) under the Securities Exchange Act of 1934). Based upon the evaluation, the Chief Executive Officer and Chief Financial Officer concluded that the design and operation of these disclosure controls and procedures were effective. No significant changes were made in the Company's internal controls or in other factors that could significantly affect these controls subsequent to the date of their evaluation.

Item 15. Principal Accountant Fees and Services

The information set forth under the caption "Appointment of Auditors" in the Proxy Statement is incorporated herein by reference.

SIGNATURES

In accordance with Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned thereunto duly authorized.

NICHOLAS FINANCIAL, INC.

Dated: June 30, 2003

By: /s/ Peter L. Vosotas
Peter L. Vosotas
Chairman, Chief Executive Officer
and President

KNOW ALL MEN BY THESE PRESENTS that each person whose signature appears below constitutes and appoints Peter L. Vosotas and Ralph T. Finkenbrink, and each of them, his or her true and lawful attorneys-in-fact and agents, with full power of substitution and resubstitution, for him or her and in his or her name, place and stead, in any and all capacities, to sign any and all amendments to this report, and to file the same, with all exhibits thereto, and any other documents in connection therewith, with the Securities and Exchange Commission, granting unto said attorneys-in-fact and agents, and each of them, full power and authority to perform each and every act and thing requisite and necessary to be done in and about the premises, as fully to all intents and purposes as he or she might or could do in person, hereby ratifying and confirming all that said attorney-in-fact and agents or either of them, or their substitutes, may lawfully do or cause to be done by virtue hereof.

In accordance with the Securities Exchange Act of 1934, this Report has been signed below by the following persons on behalf of the Registrant and in the capacities and on the dates indicated.

| <u>Signature</u> | <u>Title</u> | <u>Date</u> |
|--|--|---------------|
| /s/ Peter L. Vosotas Peter L. Vosotas | Chairman of the Board, Chief Executive Officer, President and Director | June 30, 2003 |
| /s/ Ralph T. Finkenbrink Ralph T. Finkenbrink | Sr. Vice President - Finance (Principal Accounting Officer) | June 30, 2003 |
| /s/ Ellis P. Hyman Ellis P. Hyman | Director | June 30, 2003 |
| /s/ Stephen Bragin Stephen Bragin | Director | June 30, 2003 |
| /s/ Alton R. Neal Alton R. Neal | Director | June 30, 2003 |

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